

PDL UPDATE: COVID-19 Specimen Collection Site



April 20, 2020

Beginning April 21, 2020, Pacific Diagnostic Laboratories (PDL) will have a **designated COVID-19 PCR test specimen collection site to serve patients with a provider referral**. This service is being provided to increase the access to COVID-19 PCR testing for symptomatic individuals in the community. Below are the details for accessing this service:

Test Order REQUIRED:	
<ul style="list-style-type: none">Providers are asked to prioritize COVID-19 testing for symptomatic patients in accordance with Public Health guidelines.Test to order: “COVID-19 PCR”Lab order can be submitted via fax to PDL at 805-692-4611, or the patient can bring the lab order to the appointment.Instruct the patient to call PDL for an appointment.	
Collection by APPOINTMENT ONLY	Where to go for the SCHEDULED APPOINTMENT:
Patient should schedule an appointment by calling PDL: 805-879-8100 or toll-free at 866-591-4610	Goleta Valley Cottage Hospital parking lot, in the tent located next to the Emergency Department <ul style="list-style-type: none">Address: 351 S. Patterson Ave, GoletaThis is not a drive through service, please park and walk to the tent area.Look for the sign: PDL Scheduled Patient Appointments
Please note: <ul style="list-style-type: none">Patients must have a lab order before scheduling an appointment. No walk-in patients will be accepted.No other laboratory services are being offered at this site.No restrooms are available at this site.Instruct the patient to wear a face mask to the collection site.Provide the patient with the isolation requirement instructions included with this notice. In accordance with Santa Barbara County Public Health Department requirements, the patient and patient’s household members are required to isolate until a negative test result is received.	
Test information:	Results:
<ul style="list-style-type: none">Specimen collection will be a nasopharyngeal swab.Test specimen will be sent to PDL referral laboratory.Turnaround time is typically 1-3 days.PDL will bill through standard billing process.	<ul style="list-style-type: none">A POSITIVE result will be called to the provider.A NEGATIVE result will be called only if specifically requested on the lab order. It will be distributed through normal lab reporting channels.Results will be reported to Public Health (CalREDIE) by the testing laboratory.
Health care providers who are not current PDL clients: Be sure all provider information is on the lab order, including a phone and fax number. Incomplete information may cause delays with result calling and distribution.	

On behalf of all of us at PDL, thank you for the care you are providing. We hope this new collection service will help expedite a quick diagnosis when you and your patients need it most, to help protect the health of our community.

Please feel free to call our Client Service Center with any questions at 805-879-8100.

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