

PDL UPDATE: Important Updates on COVID-19



March 19, 2020

RESPONDING TO STATE OF EMERGENCY

Pacific Diagnostic Laboratories continues to take steps to respond to the COVID-19 pandemic. PDL's primary focus continues to be the safety of the public, patients, healthcare providers, and our employees.

KEY INFORMATION

TESTS AVAILABLE:

In accordance with Public Health guidance, providers should first rule out other respiratory infections by respiratory panel and/or rapid influenza test on suspect cases.

LAB10721	LAB10716
Respiratory Panel by PCR w/ Reflex to COVID-19	Novel Coronavirus (COVID-19), NAA
<i>Reflexes if panel is NEGATIVE to LAB10716</i> <i>TAT for Respiratory Panel: 24 hour</i>	<i>Referred to LabCorp</i> <i>TAT for COVID-19 is tracking at 7 days</i>

COLLECTION SUPPLIES: Universal Transport Media (UTM) kits with Nasopharyngeal (NP) swab

- UPDATE: Respiratory Panel and COVID-19 can be done off of ONE NP collection
- Allocation measures are in place due to a national supply shortage.
- Your office utilization will be taken into consideration in our review of supply requests. Your sales representative may reach out for more information regarding your request.

SPECIMEN COLLECTION: To be done by a physician or other healthcare provider.

- PDL does NOT do NP collections.
- Do not direct suspect COVID-19 patients to a Patient Service Center.

SUPPORT: PDL Sales Representatives are now working remotely. Please continue to reach out to your sales representative via cell phone, or email. PDL client services department is available 24/7 at (805) 879-8100.

Please note:

- *COVID-19 Positive results will be called as CRITICAL results. Providers are required to report positive results to their Local Public Health Department.*
- *Testing capacity for COVID-19 testing continues to be a challenge nationwide, this will improve as LabCorp and other national labs expand their testing platforms in the next few weeks. PDL is staying in close contact with LabCorp on progress.*

RESOURCES/INFORMATION AVAILABLE

- Center for Disease Control: <https://www.cdc.gov/coronavirus/index.html>
- Cottage Health: <https://www.cottagehealth.org/about/newsroom/2020/coronavirus-covid-19/>
- SB County Public Health: <https://www.countyofsb.org/phd/dcp/novel-corona-virus.sbc>
- SLO County Public Health: <https://www.slocounty.ca.gov/Departments/Health-Agency/Public-Health.aspx>
- Ventura County Public Health: <https://www.ventura.org/covid19/>

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