



May 17, 2011

## Laboratory Requisition Requirements

In order to assure you the best service, PDL would like to remind our clients of the necessary information that is required when completing a laboratory requisition.

Please be sure to include the following required information (*sections indicated below by red stars*)

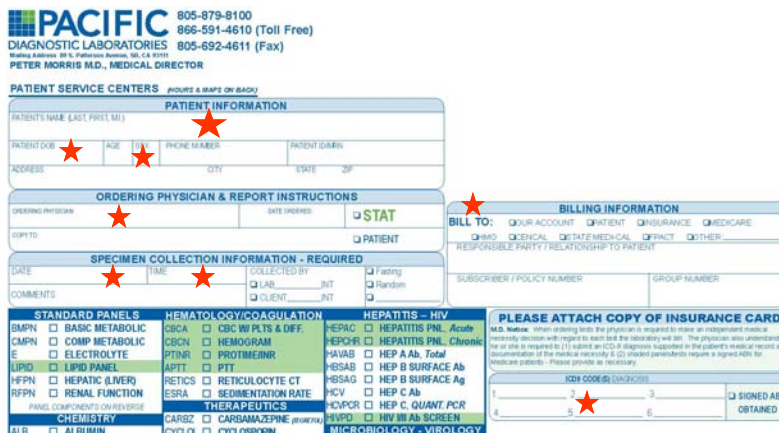
- ⇒ Patient's Full Name (Last, First)
- ⇒ Patient's Date of Birth
- ⇒ Patient Sex
- ⇒ Ordering Physician
- ⇒ Whom to bill for the services and complete ICD-9 coding
- ⇒ If the sample is collected in the office, please include date and time of specimen collection and include a copy of the insurance card and demographics



**PDL**

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**PACIFIC** 805-879-8100  
DIAGNOSTIC LABORATORIES 866-591-4610 (Toll Free)  
805-692-4611 (Fax)  
Peter Morris MD., Medical Director

**PATIENT SERVICE CENTERS** (PHONE & MAPS ON BACK)

**PATIENT INFORMATION**

PATIENT'S NAME (LAST, FIRST MI) \_\_\_\_\_

PATIENT DOB ★ AGE ★ SEX ★ PHONE NUMBER \_\_\_\_\_ PATIENT SEX \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

**ORDERING PHYSICIAN & REPORT INSTRUCTIONS**

ORDERING PHYSICIAN ★ \_\_\_\_\_ SITE ORDER:  STAT  PATIENT

COPY TO:  PATIENT

**SPECIMEN COLLECTION INFORMATION - REQUIRED**

DATE ★ TIME ★ COLLECTED BY  LAB  INT  Fasting  Random

COMMENTS \_\_\_\_\_  CLIENT  NT

**BILLING INFORMATION**

BILL TO:  OUR ACCOUNT  PATIENT  INSURANCE  MEDICARE

ARMO  CHEMICAL  STATE MEDICAL  CONTRACT  OTHER

RESPONSIBLE PARTY? RELATIONSHIP TO PATIENT \_\_\_\_\_

SUBSCRIBER / POLICY NUMBER \_\_\_\_\_ GROUP NUMBER \_\_\_\_\_

**PLEASE ATTACH COPY OF INSURANCE CARD**

M.D. Notice: When ordering tests the physician is required to state an independent medical necessity review with regard to each test the laboratory will bill. The physician also understands that if she is required to (1) submit an ICD-9 diagnosis supported in the patient's medical record as documentation of the medical necessity & (2) attach pertinent records a signed note for Medicare patients - Please provide as necessary.

ICD-9 CODE(S) (CHECK ONE)

1 \_\_\_\_\_ 2 \_\_\_\_\_ 3 \_\_\_\_\_  SIGNED ABR OBTAINED

4 \_\_\_\_\_ 5 \_\_\_\_\_ 6 \_\_\_\_\_

**STANDARD PANELS**

BMPN  BASIC METABOLIC  
CMPN  COMP METABOLIC  
E  ELECTROLYTE  
LIPID  LIPID PANEL  
HFPN  HEPATIC (LIVER)  
RFPN  RENAL FUNCTION

**HEMATOLOGY/COAGULATION**

CECA  CBC W/ PLTS & DIFF  
CECA  HEMOGRAM  
PTNR  PROTIMEINR  
APTT  PTT  
RETICS  RETICULOCYTE CT  
ESRA  SEDIMENTATION RATE

**CHEMISTRY**

ALB  ALBUMIN

**CHEMISTRY - CHEMISTRY**

CAR2  CARBAMAZEPINE (plasma)  
CYCLO  CYCLOSPORIN

**HEPATITIS - HIV**

HEPAC  HEPATITIS PNL - Acute  
HEPCHL  HEPATITIS PNL - Chronic  
HAVAB  HEP A Ab, Total  
HBAB  HEP B SURFACE Ab  
HBAB  HEP B SURFACE Ag  
HCV  HEP C Ab  
HCVPCR  HEP C QUANT PCR  
HIVP  HIV III Ab SCREEN

**MICROBIOLOGY - VIROLOGY**

## PDL is an "In-Network" Independent Laboratory Provider

Some of our clients have inquired about our status as an independent laboratory services provider. We would like to take this opportunity to assure you and your patients that Pacific Diagnostic Laboratories (PDL) is a participating, in-network contracted laboratory provider and is not a hospital based outreach laboratory.

Since its inception, PDL has been classified as an "in network" independent laboratory. We submit claims using our own provider number at fees we negotiate with insurance companies as a participating provider. Your patients will benefit by utilizing PDL as they would with any other commercial laboratory.

PDL is *easy to use*. One of the main reasons is that we are a contracted participating laboratory with essentially every PPO and PPO network in our region, including Aetna, Anthem Blue Cross, Blue Shield, Cigna, Champus Tricare, and United HealthCare, just to name a few.

Please do not hesitate to contact your sales or service representative if you have any concerns about our insurance contracts or have any other billing questions.

## **PDL AP Lab Move**

PDL is proud to announce that the PDL Anatomic Pathology Lab will be moving this month to our new Core Lab located at 454 S. Patterson Avenue. This move is the culmination of many months of planning and coordination and will be completed by the end of May 2011. The histology lab at Cottage will be moving later this year to consolidate with PDL Core Histology lab. The Anatomic Pathology service will remain at Cottage Hospital.

The move will greatly aid in PDL's ability to continue to provide efficient, quality service to our clients through:

- ⇒ **Enhanced Pathologist/Clinician/Scientist Communications.** The same pathologists you know and trust are now part of the larger staff at PDL. Their presence at the laboratory will enhance quality and communication between the different testing departments, and will facilitate pathologists' interaction and technical leadership at PDL.
- ⇒ **Improved Service.** Courier services have been consolidated, so there will be less foot traffic in your office. Everyday things—such as the supplies we provide—will be delivered more seamlessly by your single-source quality laboratory.
- ⇒ **Convenience for Coresource Patient Referrals.** Coresource patient specimens no longer need to be routed to the inpatient anatomic pathology laboratory at Santa Barbara Cottage Hospital. You may now use the standard PDL Biopsy-Cytology requisition. Coresource patients will receive full benefit of their insurance when their specimens are processed and examined at PDL.

Phone numbers to the laboratory departments and individuals do not change. Please continue to use 805-879-8100 to reach our Client Service Department for clinical specimens and 805-696-6400 for anatomic pathology Client Service.

## **PDL Core Lab Open House**



PDL is pleased to invite you to our new Core Lab's Open House. Light refreshments will be served.

**Date: June 16, 2011**

**Time: 4:00 pm—7:00pm**

**Location: PDL Core Laboratory at 454 S. Patterson Avenue, Santa Barbara, CA**

We look forward to seeing you and your staff at our open house!

## Kidney Stone Analysis Testing Update

To assure the highest quality, PDL would like to inform you of a new requirement for kidney stone analysis samples. We would like our clients to please include the source of the kidney stone collection. Acceptable sources for this are as follows:

- Bladder
- Passed Stone
- Prostate
- Urethra
- Urinary Tract
- Kidney
- Left Kidney
- Right Kidney
- Renal
- Left Renal
- Right Renal
- Ureter
- Left Ureter
- Right Ureter



If a source is not provided, PDL's Referral Testing Department will contact you to obtain this information before the sample can be processed. Please contact our client service department if you have any questions about this at 805-879-8100.

## Vitamin D Reference Range Update

PDL would like to inform you of a recent change in our reference ranges for our Vitamin D assay. Previously, the reference range for this test was 30-100 ng/mL. **The reference range was revised to be >20ng/mL on May 9, 2011.** This change was a result of recent studies which suggest that all individuals maintain a Vitamin D level of greater than 20 ng/mL.

In addition, you will see a comment on the vitamin D result that states the following:

"The 2011 report from the Institute of Medicine (IOM) recommends that nearly all individuals meet their needs for vitamin D with 25-hydroxy-vitamin D levels greater than or equal to 20ng/mL even under conditions of minimal sun exposure. (J Clin Endo Metab January 2011, 96, (1): 53-58"

This comment will appear for 30 days after the implementation of the new reference range.

## Esoteric Tests Routing Update

PDL uses Mayo Medical Laboratories (MML) as our preferred provider for testing that is not performed by PDL. Although MML has a very broad test menu, they cannot meet all of our referral testing needs. In the past, PDL has relied on MML to re-refer tests that they don't perform in-house to other laboratories, resulting in increased test turnaround times. Many of those MML re-referrals were being sent to a laboratory that is part of the Quest Diagnostic organization. In order to reduce both turnaround times and patient costs, we have been working directly with Specialty Laboratories to build an electronic interface that allows us to place orders directly with them. This has allowed us to move a small number of tests that MML re-referred directly to a laboratory that is part of Quest Diagnostics where many of those tests were performed using the same or similar methodologies. This has significantly reduced turnaround times on these tests.

Each test is considered on a case-by-case basis. We review the methodology, reference ranges and sample requirements in order to assess the impact any change in laboratories is likely to have. We also attempt to identify clients who order a significant number of those tests, or who have a preference for a particular methodology, and maintain that service for them. If you have questions or specific needs regarding any of these referrals, please contact our laboratory client service department or your PDL Sales/Service Representative to discuss your special requirements.

Phone: 805-879-8100  
 Fax: 805-692-4611  
 Email: [alangston@pdlabs.com](mailto:alangston@pdlabs.com)

Patient Service Centers

SBCH PSC  
 Bath at Pueblo Streets  
 Santa Barbara, CA 93105  
 Ph (805) 569-7387

Hollister PSC  
 5333 Hollister Ave, Ste 17  
 Goleta, CA 93111  
 Ph (805) 696-7936

Pueblo II PSC  
 222 W. Pueblo Street  
 Santa Barbara, CA 93105  
 Ph (805) 682-1251

Fletcher PSC  
 2410 Fletcher St, 2nd Floor  
 Santa Barbara, CA 93105  
 Ph (805) 879-8540

Pueblo III PSC  
 504 W. Pueblo Street, Ste 201A  
 Santa Barbara, CA 93105  
 Ph (805) 569-0613

Santa Maria PSC  
 426 E. Barcelus, Ste 203  
 Santa Maria, CA 93454  
 Ph (805) 922-2827

Santa Maria II PSC  
 220 S. Palisade Drive, Suite 103  
 Santa Maria, CA 93454  
 Ph (805) 349-7636

Orcutt, PSC  
 5075 S. Bradley, Ste 135  
 Orcutt, CA 93455  
 Ph (805) 937-3245

Pismo Beach PSC  
 2 James Way, Suite 112  
 Pismo Beach, CA 93449  
 Ph (805) 556-3010

Ventura PSC  
 64 N. Brent Street  
 Ventura, CA 93003  
 Ph (805) 653-5443

Oxnard PSC  
 1700 Lombard Street, Suite 120  
 Oxnard, CA 93036  
 Ph (805) 988-0514

Thousand Oaks PSC  
 C/O Biotex Laboratory Services  
 309 S. Moorpark Road  
 Thousand Oaks, CA 91361  
 Ph (805) 494-4600

Thousand Oaks PSC  
 C/O Arroyo Oaks Medical Draw  
 2230 Lynn Road, Suite 200  
 Thousand Oaks, CA 91360  
 Ph (805) 495-1066

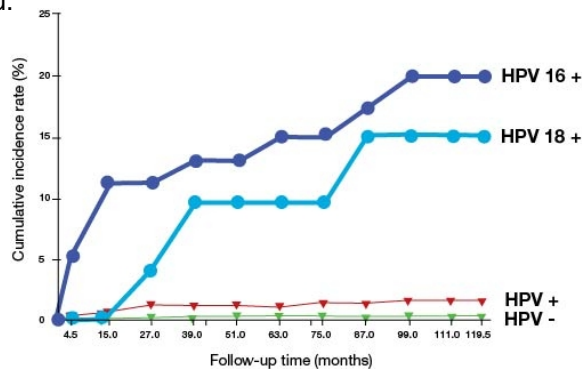
Westlake Village PSC  
 C/O Westshore Medical Draw  
 1240 Westlake Boulevard, Suite 227  
 Westlake Village, CA 91361  
 Ph (805) 374-8843

**NEW Cervista HPV DNA Testing**  
**Available on ThinPrep® PAP Test Specimens**

We are pleased to announce the new Cervista™ HPV HR test for the qualitative detection of HPV by DNA amplification in Thin Prep® Pap test specimens. Cervista™ HPV HR detects all 14 high-risk HPV types as defined by the IARC (International Agency for Research on Cancer) with no cross-reactivity to low risk types. The test includes an internal specimen control which prevents false-negative results due to insufficient cellularity or the presence of potentially interfering substances. Cervista™ HPV HR provides 100% detection of CIN3+ and 99.1% Negative Predictive Value for CIN2+.

We will soon be introducing Cervista™ 16/18 genotyping. HPV types 16 and 18 are found in 70.7% of cervical carcinomas and demonstrate stronger “transforming activity” leading to a more rapid transformation to cancer. This test will enable consistency with updated ASCCP recommended guidelines. The HPV 16/18 test may be ordered as a reflex test to positive HPV HR tests.

A PDL Sales Representative will contact your office soon to establish your ordering preferences and provide additional information about this exciting new addition to our test menu.



*Khan MJ, et al., Journal of the National Cancer Institute 2005*

**Client Supply Order Reminder**

In order to provide you with expeditious delivery of supplies, PDL would like to remind you to please include your client location, name and a phone number on all client supply orders.

**NEW PDL Service Representative: Sue Kaplan**



PDL is pleased to announce that Sue Kaplan has joined our sales /service team for the Santa Barbara and Ventura areas.

Sue is a laboratory professional who has worked in the industry for over 25 years. Most recently Sue was employed by Westcliff Medical Laboratory.

She has excellent working knowledge of billing practices, laboratory procedures, and test methodologies. We are excited to have Sue join our team of field representatives.